

Annual REPORT



Respect • Integrity • Humility Compassion • Accountability



Improving the quality of life through excellence in rural health care delivery

処政 People

To promote and advance an exceptional and safe work environment for all

14 **Board Directors**











Visiting Specialists including orthopaedics, obstetric gynaecology, plastic surgery, rheumatology, psychiatry & otolaryngology



Volunteers

Medical Clerkships

New Hires

Resident **Physician Placements**

Medical, Nursina and Allied Health Professional Student **Placements**



Patient and **Family Advisors**





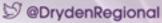
83%

of staff responded positively to "I would recommend this organization as a place for my family to be cared for."



Of the patients surveyed,

- · 77.6% responded positively to being involved in decisions about their care and \$1.8% responded positively to involving their family and friends
- 89% responded positively to "having been treated with courtesy and respect*
- · 88.5% said they were comfortable with asking questions during their stay
- 88.6% responded positively about visiting hours being accommodated
- 85.4% said tests and procedures were done when they were told they would be
- 81% said their doctor listened carefully
- . 78.5% said their Nurses explained things in a way they could understand
- Patient response to "Would you recommend this Emergency Room to your friends and family?" improved from 57.1% in 2016 to 67.5% in 2017
- · Patient response to "Would you recommend to this hospital to your friends and family?" improved from 73% in 2016 to 78% in 2017





Patient Experience

To provide a consistently excellent patient experience for all



108 newborn

inpatient meals

served

17,739

outpatient emergency visits





inpatient surgical cases



outpatient meals served 1,306

outpatient and medical day care surgical cases





4,082 specialty and telemedicine

clinic visits

1,145 oncology clinic visits





4,906 surgical day care clinic visits



257,546 clinical laboratory tests



2,806
diagnostic

2,045CT patients





physiotherapy and occupational therapy visits 56,000 lbs of laundry each month



394 senior outreach visits



71 knee replacement surgeries



715
colonoscopy
procedures



Dryden Nurs
Diabetes Practiti
Centre: Clini

696 active patients 2381 visits



Registered
Practical
Nurse (RPN):
11,718 visits
(Dryden Area Family
Health Team)





Finance, Facilities & Equipment

To advance and maintain affordable, sustainable health services

Shop I to Smoke-Free Stounds

New telemedicine suite for improved access to video-based specialist services

> Handler, switched from steam to glycol heat

New East Unit Air

Statement of Financials

Audited financial statements for the year ended March 31, 2017 are available on our website at www.drhc.on.ca \$26,593,885 Expe



To advance and build a high performing, locally integrated health system

Regional Orthopaedic Program

focused on quality and access close to home for musculoskeletal care



Dryden Integrated Health Care Organization

enable a more coordinated and seamless approach to local health service delivery across the continuum of care



Regional
Distributed Hospice
Bed Committee

Regional Critical Care Response Program

standardizing
medications
and respiratory
procedures for
patients who
need to be
transferred
for tertiary
care

Kenora Integrated District Network



the system for some of our patients living with the most complex health conditions



BECAUSE AT DRHC, YOU DESERVE THE Best!



BECAUSE AT DRHC, YOU DESERVE THE *Best*!

THE BEST People THE BEST Place to Work

 $-\infty$

THE BEST Facilities & Equipment THE BEST Patient Care

THE BEST Patient Experience

Dryden Regional Health Centre 58 Goodall Street | P.O. Box 3003 Dryden, Ontario P8N 2Z6 (807) 223-8200

Pryden Regional
Health Centre

© @DrydenRegional www.drhc.on.ca

