

Dryden Regional Health Centre Health Privacy Notice

The Dryden Regional Health Centre (DRHC) is committed to promoting privacy and protecting the confidentiality of our patients'/clients' health information.

When you come to see us, we assume you consent to our collecting, using and sharing your health information to provide you with health care, unless you tell us otherwise.

In most cases, we only use and share your information with those who are providing you with health care, such as doctors, nurses, interdisciplinary health providers, residents and other team members. We may also provide your health information to Ontario Health to update your provincial electronic health record (EHR), in order to help facilitate and coordinate your care with other health care providers. Our collection, use and disclosure (sharing) of your personal health information is done in accordance with Ontario law.

DRHC health care providers and other team members are bound by confidentiality and we have established policies and practices to keep your health information private and confidential. If there is a privacy breach, we will tell you (and we are required by law to tell you).

You have the right to make choices and control how your health information is collected, used, and disclosed, subject to some limits. You have the right to ask DRHC not to share some or all of your health information with one or more team members, or your health care providers outside of DRHC.

In some situations, DRHC will be required to ask for your permission to share information. If you say yes, you may change your mind at any time. There are other cases where DRHC may collect, use, or share your health information without your permission, as permitted or required by law, including: to get payment for the services we provide; to contact a relative or friend if you are incapacitated; to report certain diseases to public health authorities; when necessary to prevent serious harm to you or others when we suspect certain types of abuse.

We may share general information about you, such as your location and general health status, with others, including your friends and family who are concerned about you, unless you tell us not to.

You have the right to request a copy of your health record; the request must be in writing and sent to the Medical Records Department at DRHC.

Questions, concerns, or requests for more information about our privacy policies and practices can be directed to a Privacy Officer: Logan Waller, lwaller@drhc.on.ca, 1-807-223-8201 ext 2260.

If, after contacting any of the above agencies you feel that your concerns have not been addressed to your satisfaction, you have the right to complain to the Information and Privacy Commissioner of Ontario:

Information and Privacy Commissioner of Ontario

2 Bloor Street East, Suite 1400

Toronto, ON M4W 1A8

T: 1-800-387-0073

info@ipc.on.ca

or visit the IPC website: www.ipc.on.ca